



WARRANTY, REPAIRS and RE-CERTIFICATIONS: Owner Name and Address

Your new BATTERY STORAGE system is an integral part of the solar energy installation at your property. The BATTERY STORAGE system is defined as PV manual disconnect, solar energy charger/inverter, communications module and all wiring from the PV manual disconnect to the load panel only. If the solar energy (photovoltaic or wind) was installed by another company, please contact that installer for any questions about their product. This fact sheet/Proposal or Contract is intended to provide a general overview of issues pertaining to Federal and State solar investment tax credits or rebates of any kind. All estimates, return on investment (ROI), tax credits or performance predictions are based on weather and other data that may vary from day to day not guaranteed by Plug and Play Energy Systems LLC (PPES), vendors, installers or equipment manufacturers. To the extent you have questions concerning any tax or legal issues, you are advised to consult a lawyer or tax profession. Neither Plug and Play Energy Systems, its agents or assigns nor any member thereof shall be responsible for your use of this information or for any damages resulting therefrom. You are advised to consult with your own professionals.

* Installed price, based on level, open garage installation, subject to final site inspection by PPES electrical contractor, its agents or assigns. Difficult or unusual installation inspections, or retrofits for existing solar systems may result in an increase in the PPES installed price that shall be paid by Customer.

Scope of BATTERY STORAGE system Limited Warranty: Free Replacement Period: All PPES BATTERY STORAGE systems are warranted to be free from defects in material and workmanship. Any BATTERY STORAGE system which demonstrates a defect in material and workmanship within a Free Replacement Period specified by PPES will be replaced or repaired at the option of PPES, free of charge. Free Replacement Period is five (5) years from the date of installation.

Scope of Battery and Battery box Limited Warranty: Free Replacement Period: All PPES batteries are warranted to be free from defects in material and workmanship. Any battery which demonstrates a defect in material and workmanship (discharged or sulfated batteries do not apply) within a Free Replacement Period specified by PPES will be replaced or repaired at the option of PPES, free of charge. Free Replacement Period is four (4) years from the date of installation.

Limitations: PPES liability for breach of the Battery and Battery box or BATTERY STORAGE system Limited Warranty or for any other purpose is limited, at PPES's option only, to the replacement of the battery or any component of BATTERY STORAGE system, or a refund of the price paid for the battery or BATTERY STORAGE system only. PPES not responsible for consequential costs or damages of any kind or loss of time.

Exclusions: The limited warranty does not apply to batteries or BATTERY STORAGE system that have been tampered with in any way, where any PPES "seals" have been broken or to batteries that are only discharged, have broken containers, covers or damaged terminals, have been frozen, overcharged, sulfated, have foreign material or additive put in the electrolyte, or when evidence of neglect or abuse is present. The warranty does not apply if PPES Battery and BATTERY STORAGE system proprietary manufacturing code markings or seals have been tampered with or destroyed, or if the battery or BATTERY STORAGE system is used in applications for which it is not designed, or if it was installed or charged in reverse. Installation, service or repair of the battery box or BATTERY STORAGE system by any person other than a PPES authorized electrical technician shall void all warranties expressed or implied. If this battery or BATTERY STORAGE system needs repairs or adjustments of any kind, please email: monets001@hawaii.rr.com or phone: 808-258-1611 for assistance. Please identify yourself, include address of the installation and provide a brief description of the problem and a technician will contact you shortly. Please do not attempt to open anything, make any repairs on your own, or use any other contractor, as this will void your warranty.

PPES shall perform all periodic inspections, monitoring and re-certifications required by Hawaii PUC rule 14 as of the date of installation of the battery or the BATTERY STORAGE system, during the Free Replacement Period as stated hereinabove free of charge.

PPES, its agents, sub contractors or suppliers shall not be liable or responsible for any delay in construction, installation or repair/replacement of any battery or BATTERY STORAGE system component due to third party (utility, government, shipping, handling, engineering, manufacturing), regulatory permits or acts of god. Such delays shall extend any time frames or scheduling agreed to by Customer and PPES without need for further agreement or amendment to Proposal or Contract.

SPECIAL CONDITIONS agreed to by PPES and Customer must be in writing, executed by both parties. Special Conditions shall supercede any provisions in the Warranty, Proposal or Contract when in conflict. Customer confirms that it has not relied on any communications or drafts, verbal or written other than those specifically contained in the executed Proposal or Contract.